

## **FRONT OF HOUSE – BARTENDER**

### **CAROLINA ALE HOUSE is scouting team members to add to our roster!**

Join our team! Our restaurant environments are fun (ALE YEAH!), friendly (Carolina Hospitality, y'all!), and full of action on game day and throughout the week.

Our most successful team members show our guests Carolina Hospitality in their roles as Wing Ambassadors (who's down for some Habanero BBQ?!), Beer Ambassadors (ENORMOUS draft beer selection!), and by fixing and supporting the preparation of tasty dishes in our made-from-scratch kitchen.

#### **Who We Seek (Front of House)**

Our front of house team LOVES spending time with our guests. Creating stellar first impressions, providing smiling, courteous service, and leaving positive lasting impressions are how you make an impact:

- Our BARTENDERS have fun with our elevated beverage program. Knowledgeable of beer, wine, and our signature cocktails, this crew builds relationships with regulars, makes recommendations, and keeps the drinks flowing.

#### **What We Offer**

In return for providing great guest service, Carolina Ale House can offer you:

- Discounted (and delicious!) food
- Job flexibility and stability. We've been in business since 1999.
- Career growth and training opportunities
- On-the-job fun in THE place to be during the big game.

We would love to provide your first step into hospitality, your next step in the journey, or your final step into a career home. Join us!

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## **FRONT OF HOUSE – FOOD RUNNER & BUSSER**

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#### **Who We Seek (Front of House)**

Our front of house team LOVES spending time with our guests. Creating stellar first impressions, providing smiling, courteous service, and leaving positive lasting impressions are how you make an impact:

- Our FOOD RUNNERS and BUSSERS are the ones who deliver our delicious food to our guests, answering quick questions and taking care of on-the-spot needs the guests may have. This team keeps service areas well-stocked and ensures tables and other guest areas are clean and ready for service.

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## FRONT OF HOUSE – HOST

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Our front of house team LOVES spending time with our guests. Creating stellar first impressions, providing smiling, courteous service, and leaving positive lasting impressions are how you make an impact:

- Our HOSTS are our masters of positive guest impressions! These team members are often the first and last faces our guests see when visiting our restaurant. Our team welcomes guests and seats them comfortably and appropriately for the time of day and their preferences. Hosts answer phones and keep our to-go customers comfortable during any wait they may have.

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## **FRONT OF HOUSE – SERVER**

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#### **Who We Seek (Front of House)**

Our front of house team LOVES spending time with our guests. Creating stellar first impressions, providing smiling, courteous service, and leaving positive lasting impressions are how you make an impact:

- Our SERVERS build relationships with guests, keeping them happy, comfortable, and informed throughout their time with us. This team provides information to guests, makes suggestions of order choices, and maintains a satisfactory atmosphere in the restaurant.

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## HEART OF HOUSE – DISH / UTILITY

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#### **Who We Seek (Heart of House)**

We call our kitchen team the heart of the house because this team sets the pulse for our restaurant. Each member plays a critical role in the overall success and cleanliness of service. Without you, we would not be able to satisfy our guests at the level and quality they have come to expect:

- Our DISH/UTILITY TEAM keeps things moving during the height of action. Without this crew, we would be unable to serve so many guests in a timely manner. Our team keeps dishes, prepware, work stations and restrooms clean and sanitary. Utility employees maintain the exterior of the restaurant, contributing to favorable impressions for guests from the moment they set foot on the property.

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## HEART OF HOUSE – EXPEDITER

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- Our EXPEDITERS bridge communication between the front of house and heart of house. This team is all about clear communication and exceptional organization, taking responsibility for putting the finishing touches on guests' meals and doing a final once-over to ensure proper plating, accuracy of order, and excellent presentation.

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## HEART OF HOUSE – LINE COOK

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- Our LINE COOKS take what the prep team has provided and cook delicious dishes quickly, consistently, and according to our guests' preferences and company standards. This team owns the success of their stations while working; from set-up to production to clean-up, our line crew gets the job done!

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- Our PREP COOKS prepare our house-made sauces and ensure that our fresh ingredients are properly portioned, cut, and ready to use. This team reports any equipment malfunctions, food quality problems, or product shortages. Prep cooks own the cleanliness of their stations.

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